

Mostafa Heydari

IT Systems & Network Specialist

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Location: Shahrood, Semnan Province, Iran

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Professional Summary

Results-driven IT Systems and Network Specialist with expertise in infrastructure administration, system monitoring, virtualization, and enterprise support. Skilled in reducing downtime, improving security, and optimizing IT performance while leading high-performing teams. Dedicated to scalable and cost-efficient solutions aligned with business needs.

Core Skills

- Windows Server, Active Directory, DHCP, DNS
- VMware ESXi, Veeam Backup, Virtualization
- WordPress, Microsoft Exchange, PBX, VoIP

- Routing & Switching: CCNA, CCNP ENCOR (Beginner), CCNP ENARSI (Beginner)
 - System Monitoring, Backup & Recovery
 - Project Management, Helpdesk Support, Team Leadership
 - CCTV Systems, Network Design & Implementation
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Professional Experience

Network/System Administrator — Pars Precision Casting Company

2022 – 2025

- Redesigned IT infrastructure and improved reliability and scalability
- Implemented structured backup strategies and monitoring, reducing downtime by 39%
- Led technical team operations and coordinated cross-department support
- Optimized vendor dependencies and procurement efficiency

IT Support Engineer / Network Engineer — Mes Kavan Namad

2021 – 2022

- Delivered helpdesk support and infrastructure maintenance
- Installed and configured VoIP phone systems

- Managed deployment and procurement of IT equipment

Field Service Engineer / Technical Support Specialist — Tab Plastic

2019 – 2021

- Supported and maintained monitoring and automation systems
 - Reduced costs by implementing internal IT solutions
 - Improved interdepartment collaboration and troubleshooting processes
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Education

2008 – 2012

Bachelor of Computer Science

Damghan University of Basic Sciences

Certifications

- CCNA
- CCNP ENCOR (Beginner), CCNP ENARSI (Beginner)
- MTCNA, MCSE, MCSA

- Network+, Symantec EDR
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Languages

- Persian — Native
 - English — Upper-Intermediate
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Key Achievements

- Modernized IT infrastructure to support long-term scalability
- Reduced system downtime by 39% via virtualization & backup enhancements
- Improved procurement workflow and vendor management
- Delivered reliable IT support enhancing internal communication